

FALSE ALARM AWARENESS COURSE

Collier County Sheriff's Office | Sheriff Kevin J. Rambosk
& the Alarm Association of Florida



Instructions:

The following test is given to make sure you have taken the time to review all the materials in this course. After you have taken the test, mail to: Collier County Sheriff's Office, False Alarm Bureau, 3319 Tamiami Trail E., Naples, FL 34112 or fax to: 239-252-0701.

Once the test is received, it will be graded, and if passed, a certificate will be sent to you. Should you have any questions on the process, please call the False Alarm Bureau at 239-252-0503 or 239-252-0502.

You must pass this test with a score of 80% or better.

Please complete all the following information (failure to do so could invalidate the test)

Name: _____

Address: _____

City: _____

State: _____ Zip Code _____

Email Address: _____

FALSE ALARM AWARENESS COURSE

Collier County Sheriff's Office | Sheriff Kevin J. Rambosk
& the Alarm Association of Florida



1. The Sheriff's Office False Alarm Bureau's task is to
 1. Enforce state statues, laws and county ordinances
 2. Compile and record false alarm information
 3. Keep track of individual alarm sites and provide them an account history
 4. All of the above

2. Alarm System Registration is required in order to determine how many alarm systems are in use in Collier County and to insure up-to-date information on each alarm user.
 - True
 - False

3. When referring to false alarm prevention suggestions, it is important that you:
 1. Check for unsecure or loose magnets on doors and windows
 2. Check for peeling paint on the door
 3. Check to make sure the door bell is working properly
 4. None of the above

4. Taking the online False Alarm Awareness Program and test helps educate the public and also assists an alarm user to help pay the cost of a \$150 or \$200 alarm citation.
 - True
 - False

5. A component of an alarm system which is considered the "hearing aid" is the:
 1. Glassbreak Detector
 2. Alarm Panel
 3. Motion Detector
 4. None of the above

6. False Alarms:
 1. Do not reduce crimes
 2. Cause a certain level of complacency among all concerned parties
 3. Increase liability and endanger the safety and welfare of the public
 4. All of the above

FALSE ALARM AWARENESS COURSE

Collier County Sheriff's Office | Sheriff Kevin J. Rambosk
& the Alarm Association of Florida



7. The purpose of the current Collier County Alarm Ordinance is to:
- 1. Increase awareness to alarm users of their responsibilities in using their alarm system
 - 2. Provide alarm system education and training
 - 3. Decrease the number of false alarms law enforcement responds to
 - 4. All of the above
8. Which of the following State Statutes limits audible alarms installed by a licensed contractor to 15 minutes:
- 1. State Statute 489.518
 - 2. State Statute 489.530
 - 3. There is no State Statute requirement
 - 4. State Statute 489.529
9. In the event that the same interior motion sensor is triggered by an unknown cause each time your alarm goes off, you should:
- 1. Take out the motion sensor yourself
 - 2. Call your alarm company to service the alarm system/motion detector
 - 3. Wait until you have a 3rd false alarm and receive an alarm citation
 - 4. Do nothing to correct the problem.
10. Enhanced Call Verification does not require your alarm company to attempt to verify the alarm activation by making two phone calls to two different phone numbers prior to calling law enforcement .
- True
 - False
11. Motion is detected by:
- 1. Movement through an area
 - 2. Measurement of heat transfer
 - 3. Weight of an object
 - 4. None of the above
12. Which statement is true in reference to passwords/passcodes?
- 1. Contact your alarm company to assign each person their own personal password/passcode – it can be removed when no longer needed
 - 2. You must call the Sheriff's Office and give them your password/passcode in order to cancel an alarm
 - 3. It is not necessary to have a password/passcode as long as you are cancelling an alarm from the phone number where the alarm came in from
 - 4. 1. and 2. are TRUE statements

FALSE ALARM AWARENESS COURSE

Collier County Sheriff's Office | Sheriff Kevin J. Rambosk
& the Alarm Association of Florida



13. Since an alarm system is considered an electronic component, it will never wear out or need regular servicing or maintenance.
- True
- False
14. What can be done to prevent false alarms from inclement weather and power surges?
1. Ground the system
2. Use a surge protector
3. Make sure the backup battery is working properly
4. All of the above
15. In Collier County, over 99% of all alarm calls received turn out to be false alarms.
- True
- False
16. A “false alarm” is any alarm caused by human error or equipment problems that require police response , with no evidence of an actual crime having been committed.
- True
- False
17. The Enhanced Call Verification (ECV) process helps to reduce dispatched calls to alarm activations.
- True
- False
18. The control panel is the “Brain” of an alarm system.
- True
- False
19. Spiders, cobwebs, lizards, and mylar balloons are objects that will set off a motion detector and cause a false alarm.
- True
- False
20. Per the Collier County False Alarm Ordinance, the first two false alarms within a 180 day period are not charged to the alarm owner, if registered, but the third and subsequent alarms will generate a fine according to the ordinance.
- True
- False