

FALSE ALARM AWARENESS COURSE

Collier County Sheriff's Office | Sheriff Kevin J. Rambosk
& the Alarm Association of Florida



Instructions:

The following test is given to make sure you have taken the time to review all the materials in this course. After you have taken the test, mail to: Collier County Sheriff's Office, False Alarm Bureau, 3319 Tamiami Trail E., Naples, FL 34112 or fax to: 239-252-0701.

Once the test is received, it will be graded, and if passed, a certificate will be sent to you. Should you have any questions on the process, please call the False Alarm Bureau at 239-252-0503 or 239-252-0502.

You must pass this test with a score of 80% or better.

Please complete all the following information (failure to do so could invalidate the test)

Name: _____

Address: _____

City: _____

State: _____ Zip Code _____

Email Address: _____

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1. An alarm may be cancelled by calling the monitoring station and giving them the correct passcode and/ or password.
 - True
 - False
2. Which statement is true in reference to passwords/passcodes?
 - 1. Contact your alarm company to assign each person their own personal password/passcode – it can be removed when no longer needed
 - 2. You must call the Sheriff's Office and give them your password/passcode in order to cancel an alarm
 - 3. It is not necessary to have a password/passcode as long as you are cancelling an alarm from the phone number where the alarm came in from
 - 4. 1. and 2. are TRUE statements
3. When testing your alarm system, you should:
 - 1. Call your monitoring central alarm station before and after testing
 - 2. Call your alarm servicing company during the test
 - 3. Call your alarm servicing company 24 hours prior to testing
 - 4. Calling the alarm servicing company or the monitoring station is not necessary
4. The Sheriff's Office False Alarm Bureau's task is to
 - 1. Enforce state statues, laws and county ordinances
 - 2. Compile and record false alarm information
 - 3. Keep track of individual alarm sites and provide them an account history
 - 4. All of the above
5. The most frequent cause of false alarms is:
 - 1. Pets
 - 2. Lightning
 - 3. User error
 - 4. Incorrect installation of alarm devices
6. The purpose of the current Collier County Alarm Ordinance is to:
 - 1. Increase awareness to alarm users of their responsibilities in using their alarm system
 - 2. Provide alarm system education and training
 - 3. Decrease the number of false alarms law enforcement responds to
 - 4. All of the above

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7. Per the current Collier County Alarm Ordinance 2018-26, you do not have to register your alarm system with the Sheriff's Office, although your alarm company is responsible to register for you.
 True
 False
8. False alarms do not reduce crime and can also cause complacency, liability and endangerment to the alarm user and the responding agency.
 True
 False
9. According to the False Alarm Fine Schedule, if the alarm user has not registered their alarm system or if it is expired, they will incur a \$25.00 alarm fine plus a \$25.00 registration fine on their:
 1. 2nd false alarm response
 2. 9th and consecutive false alarm response
 3. 7th and 8th false alarm response
 4. 5th and 6th false alarm response
10. In order to avoid false alarms and costly fines due to weather related and power problems, contact your alarm company and be sure:
 1. The alarm system is grounded
 2. Power and phone lines have surge protectors
 3. A backup battery is in use, is working properly and will hold a charge for a minimum of four hours
 4. All of the above
11. When going on vacation, it is important to consider that you may have numerous false alarms, so it is wise to call your alarm company and make sure vital information is current and up-to-date.
 True
 False
12. In the event that the same interior motion sensor is triggered by an unknown cause each time your alarm goes off, you should:
 1. Take out the motion sensor yourself
 2. Call your alarm company to service the alarm system/motion detector
 3. Wait until you have a 3rd false alarm and receive an alarm citation
 4. Do nothing to correct the problem.
13. Motion detectors are considered the "inside eyes" of a security alarm system and the motion is detected by movement rather than by measurement of heat transfer.
 True
 False

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14. Enhanced Call Verification (ECV) is used for:
- 1. Hold up alarms
 - 2. Burglary alarms
 - 3. Panic alarms
 - 4. Fire alarms
15. Which of the following State Statutes limits audible alarms installed by a licensed contractor to 15 minutes:
- 1. State Statute 489.518
 - 2. State Statue 489.530
 - 3. There is no State Statute requirement
 - 4. State Statute 489.529
16. Since an alarm system is considered an electronic component, it will never wear out or need regular servicing or maintenance.
- True
 - False
17. Spiders, cobwebs, lizards, and mylar balloons are objects that will set off a motion detector and cause a false alarm.
- True
 - False
18. It is recommended that your alarm system should be inspected and tested annually by your servicing alarm company.
- True
 - False
19. The Enhanced Call Verification (ECV) process helps to reduce dispatched calls to alarm activations.
- True
 - False
20. A "false alarm" is any alarm caused by human error or equipment problems that require police response , with no evidence of an actual crime having been committed.
- True
 - False